

SERVICE FORM INTERNATIONAL

Dear service partner, please check our advices in the owner's manual or at the service area on our Dealer-Portal on our homepage at www.pinion.eu/dealer-portal whenever an error or customer complaint occurs.

If it is not possible for you to solve the issue, please contact our service and send the gearbox cleaned, without accessories and safely packed. Please consider to attach the fully filled service form to your package.

Dealer name* _____ Customer ID _____

Street, Number* _____

Postal code, Town* _____ Country* _____

Phone* _____ E-Mail* _____

Contact Person* _____ Name of customer _____

Bike brand _____ Model _____

Serial number* _____ ca. mileage _____

Reason of return* _____

Please describe the reason you send the gearbox for as precisely as possible.
If a service on owner's costs is required, please just note "Service".

1 2 3 4 5 6 7 8 9 11 12 13 14 15 16 17 18 _____

Occurs in these gears _____

In case of a pretended skipping of gears, please check if the skipping comes occasionally after shifting
Skipping gears about ¼ turn of the crank direct after shifting can occur from time to time and is no reason for rejection.

Right (drivetrain side) Left (non-drive side) _____

Oil loss _____

* mandatory field

All parts getting changed within a service are property of Pinion GmbH and won't be given away.



Please send your gearbox
to this address:

Pinion GmbH
Service
Heerweg 15 A
D-73770 Denkendorf

Fax +49 711 217 491 79

→ support@pinion.eu